
Michael MacKay

Denver, PA 17517 | (425) 268-6976 | michael@michaelmackay.tech

[linkedin.com/in/michael-mackay-0](https://www.linkedin.com/in/michael-mackay-0)

<https://michaelmackay.tech>

Obsessed IT enthusiast hungry for experience. Dedicated customer service personnel with 2+ years of experience providing world class customer service to customers. Possessed with the overwhelming urge to tinker, solve problems, and absorb knowledge related to IT

CERTIFICATIONS

CompTIA ITF+

A+ (estimated August 2023)

Google IT Support Professional (estimated August 2023)

EXPERIENCE

WinCo Foods, Everett, WA - *Cashier, Produce clerk*

August 2019 - July 2022

- Routinely engage with customers while assisting with any issues that arise during check out
- Performed troubleshooting on self checkout machines as well as general upkeep
- Communicating with co-workers to delegate tasks in the produce department

EDUCATION

Cascade High School, Everett, WA - *High School Diploma*

September 2015 - June 2019

Academy of Interactive Entertainment, Everett, WA - *Certificate*

August 2021 - June 2022